



Integrated Management System

Quality Policy

Masterblasters is an industry leader delivering high performance outcomes in blasting and coating services for maximum corrosion control of infrastructure and equipment operating in challenging environments.

We are committed to:

- Providing professional and innovative workmanship with consistent finishes.
- Comprehensive quality management reporting to customer requirements.
- Providing expert technical advice and industry knowledge.
- Reliable and responsive turnaround times.

How we achieve this:

- Provide high quality customer service with proactive communication.
- Continuous improvement in all aspects of the business.
- Employee participation in regular consultation and training opportunities.
- Focus on improving the delivery of quality outcomes to both internal and external customers by streamlining systems and processes.
- Fulfill legal requirements and implement changes.

We measure our progress through:

- Setting Objectives & Targets
- Documenting progress on quality outcomes.
- Reviewing performance on delivery turnaround times.



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Environmental Policy

Masterblasters undertakes its operations in an environmentally responsible manner to achieve moral and community expectations and compliance with relevant legislation and regulations. The organisation has established practices in place to ensure risk to the environment is minimised in work processes. These actions are monitored and adjusted when necessary to improve their effectiveness.

Masterblasters is committed to environmental management and accepts that it is the duty of all people working and associated with us in the workplace to ensure that environmental risk is minimised. All personnel and visitors are made aware of their environmental responsibility through the induction process and training.

Operations are planned and executed to minimise impact on the environment, particularly considering pollution to the atmosphere, water, and land.

We will measure our progress through:

- Setting objectives and reviewing targets.
- Monitoring waste management.

We will enable this by:

- Training our employees and contractors.
- Communicating well with our customers.
- Investing in resources.
- Investigating new technologies.
- Maintaining and improving the emergency management plans.



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Occupational Health & Safety Policy

Masterblasters is committed to providing a safe and healthy working environment for all employees and other persons; to prevent work related injury and ill health as far as reasonably practicable.

This is achieved by management and employees working together, following a program of health and safety activities and procedures which are reviewed and continually improved with the aim to eliminate hazards and reduce risks across business activities.

How we achieve this:

- Consultation and participation of workers in health & safety matters
- Setting and reviewing objectives
- Training employees and contractors
- Investing in resources
- Inspection and maintenance schedules
- Health monitoring
- Investigating new technologies
- Emergency readiness